

Family PACT Assistance – Just A Phone Call Away!

Family PACT Provider Information

**Family PACT Provider
Application Form**
Telephone Service Center
PHONE: (800) 541-5555

**Family PACT
Provider Enrollment
Information**
PHONE: (916) 650-0285

**Schedule of Upcoming Family
PACT Orientation Sessions**
*Required to Become a Family PACT
Provider*
PHONE: 1-(877) FAMPACT

**WEB Online Family PACT
Transactions**
*Client Activation, Inquiry, Update,
Recertification and Reactivation*
WEB SITE: www.medi-cal.ca.gov

**DHS Medi-Cal
Provider Enrollment**
*To update provider information, (i.e.,
change of address, addition of sites,
etc.)*
PHONE: (916) 323-1945
WEB SITE: www.medi-cal.ca.gov

**Medi-Cal Provider
Support Information**
*General Medi-Cal Provider
Information, such as Medi-Cal Billing
and Training, EDS Provider Support*
Telephone Service Center
PHONE: (800) 541-5555

**Technical Assistance
For POS Devices/Internet**
PHONE: (800) 427-1295

**Family PACT Program
Policy and Provider Issues**
Office of Family Planning
PHONE: (916) 650-0414

Family PACT Client Resources

**Client Information
And Referral Services**
*Names and Addresses of Family
PACT Providers*
PHONE: (800) 942-1054

English, Spanish, Hmong,
Vietnamese, Mandarin and
Cambodian

**Client Health
Education Materials**
For Enrolled Family PACT Providers
EDS Materials
Distribution Center
PHONE: (800) 541-5555

Billing and Reimbursement Information

**Family PACT Billing
And Reimbursement**
Telephone Service Center
PHONE: (800) 541-5555

**Schedule of Upcoming
Medi-Cal/EDS Billing
Seminars**
Telephone Service Center
PHONE: (800) 541-5555

Training and Technical Assistance

Workshops for Providers
*Program Description, Covered
Benefits, Education and Counseling,
Sensitive Services, Client Flow*
PHONE: 1- (877) FAMPACT

**Medi-Cal/EDS System
Technical Assistance**
*For Billing and Reimbursement, Client
Enrollment and the HAP System*
Telephone Service Center
PHONE: (800) 541-5555

**On-Site Customized
Consultation**
*Implementation and integration of all
aspects of Family PACT*
Office of Family Planning
PHONE: (916) 650-0414